

Terms and Conditions

Terms & Conditions of Website Use

The following are the terms and conditions applicable to access to and/or use of **The Great Dorset Steam Fair Ltd** website (the 'Site'). By gaining access to and/or using the Site, you agree to comply with these terms and conditions and all applicable laws, rules and regulations. We reserve the right to change these terms and conditions from time to time by posting the new version on the Site, so please check this page of the Site regularly.

Restrictions on Use

The information and materials on the Site ('Information') are provided for the personal use of customers or potential customers of **The Great Dorset Steam Fair Ltd** ('Customers' or 'you') to review information on events, promotions, and to buy tickets or packages.

Customers are authorised to visit, view and keep copies of pages on the Site for their own personal use only. In addition, you must not:

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- Modify any of the Information.
- Use any Information for any public display, performance, sale or rental.
- Transfer, remove, modify or alter any copyright, trade mark or other proprietary notice.
- Transfer any Information to any other person.
- Link your web-site to the Site, other than to its home page (without prior agreement).

Website Security

While **Great Dorset Steam Fair Ltd** believes that the site is entirely secure, **the company** excludes to the fullest extent permitted by applicable law all liability for any loss, expenses or damages whatsoever (including, without limitation, damages for loss of profits, business interruption, loss of additional revenue or other consequential or economic losses) arising out of the use or inability to use the Site or the Information.

The **Great Dorset Steam Fair Ltd** is not responsible for any acts or omissions of any Customers, other users of the Site, advertisers on the Site or other third parties connected with the Site nor for the events, services or products of any event organiser, venue, promoter, producer or other third party connected

with any event or product sold on the Site. The Site is controlled and operated by **The Great Dorset Steam Fair Ltd** from its offices in England.

The Great Dorset Steam Fair Ltd does not represent or warrant that the Information is appropriate or available for use in other jurisdictions and access to the Information from jurisdictions where its contents are illegal is prohibited. You may only use this Site for lawful purposes and in accordance with these terms and conditions.

Governing Law

These terms and conditions are governed by and construed in accordance with English Law and any dispute(s) or question(s) in connection with them will be subject to the jurisdiction of the English Courts.

Terms & Conditions of Ticket Purchase

When you book with us we will ask for your name, address, credit card details, telephone number and e-mail address. We may also ask you where you saw promotional material referring to the event that you are booking. This allows us to fulfil your ticket request, track your order and contact you regarding your booking.

No personal information provided by you will be used for marketing purposes unless you agree to the data protection statement when completing a booking.

Disclaimers

The information is provided on an 'as is' and 'as available' basis. All express or implied warranties of any kind (including warranties of merchantability, fitness for purpose and non-infringement of the intellectual property of a third party) are excluded to the fullest extent permitted by applicable law.

The Great Dorset Steam Fair Ltd gives no representation or assurance of uninterrupted or neither error free service nor that the Site will provide any specific search results.

The Great Dorset Steam Fair Ltd will regularly change the information from time to time without notice but makes no commitment to keep the Information up-to-date nor is any warranty given by **The Great Dorset Steam Fair Ltd** as to the currency, accuracy or completeness of the Information.

Ticket Purchase

Please note that your ticket purchase is non-transferable and non-refundable. We will not be responsible for any tickets that are lost or stolen. Any person found making unlawful resale (or attempted unlawful resale) of a ticket will be subject to grounds for seizure or cancellation of that ticket without refund or other compensation.

Tickets are issued subject to our Rules and Regulations and Conditions of Entry. We regret tickets cannot be exchanged or refunded after purchase. Please check your booking before placing the order and please check your tickets on receipt, as mistakes cannot always be rectified.

It is the responsibility of the ticket holder to ascertain the date and time of any rearranged event.

Admission

The Great Dorset Steam Fair Ltd reserves the right to refuse admission and may on occasions have to conduct security searches to ensure the safety of the customers. **The Great Dorset Steam Fair Ltd** would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.

Unless notification of your order is received from **The Great Dorset Steam Fair Ltd** no booking is confirmed.

Tickets are sold subject to the management's or producer's right(s) to alter or vary the programme including but not limited to changes to the advertised programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.

The Great Dorset Steam Fair Ltd cannot be held responsible for any errors or omissions on the website.

If the ticket is re-sold or transferred for profit or commercial gain by anyone other than **The Great Dorset Steam Fair Ltd** or one of their authorised sub-agents, it will become voidable and the holder may be refused entry to or ejected from the venue.

The Great Dorset Steam Fair accept no responsibility for any personal property.

The acceptance of this order is not a guarantee of availability. If we are unable to fulfil your request you will be notified at the earliest possible opportunity and an alternative may be offered.

General Information

The Great Dorset Steam Fair Ltd will not be responsible for any delay in the delivery of tickets due to circumstances beyond its control. It is the responsibility of the ticket holder to contact **The Great Dorset Steam Fair Ltd** in the event of non-delivery.

The Great Dorset Steam Fair Ltd will not be responsible for data communications failure or malfunction.

All tickets may carry a booking fee as determined by **The Great Dorset Steam Fair Ltd**. By placing an order on this site you accept all booking fees charged. **The Great Dorset Steam Fair Ltd** agreement is to supply tickets, subject to availability. In the event of any errors, which are the direct result of actions of **The Great Dorset Steam Fair Ltd** management or staff, we are only responsible for the refund of the cost of the ticket. Our agreement does not cover the cost of travel or accommodation.

The Great Dorset Steam Fair Ltd cannot take responsibility for travel difficulties such as strikes or inclement weather, or any other circumstances beyond our control.

Multiple Day Tickets / Wristbands and Re-admission

There is a re-admission policy in which persons must make gate staff aware that they wish to re-enter the site before leaving the site. An Exit Day Stamp or coloured wristband with the day of the week printed on it will be issued by gate staff. This must be worn at all times to gain re-entry. Any wristbands not worn will not be subject to the re-entry procedure. Re-entry is for the day the ticket is valid only.

Any Further Information

For further enquiries please contact the Show Office on 01258 860361 or email enquiries@gdsf.co.uk